



# DESIGN2020

16<sup>th</sup> INTERNATIONAL  
DESIGN CONFERENCE

Augustin, L., Kokoschko, B., Wiesner, M. and Schabacker, M. (2020) “TOWARD A COMPREHENSIVE DEFINITION OF THE NON-USER,” Proceedings of the Design Society: DESIGN Conference. Cambridge University Press, 1, pp. 1853–1862. doi: <https://doi.org/10.1017/dsd.2020.124>